

SERVICE SUPPORT COMMITMENT

ONE QUICK CALL AWAY



**REMOTE
PEER TO PEER
INTERNET ASSISTANCE**
FOR TROUBLESHOOTING
LABEL SOFTWARE ISSUES



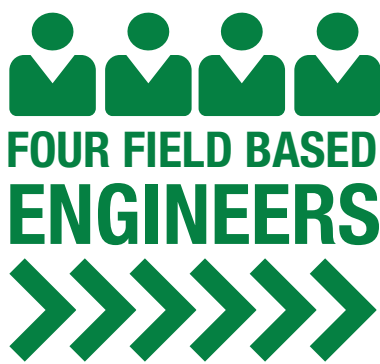
A DEDICATED
SERVICE ADMINISTRATOR

WILL MANAGE ALL YOUR TECHNICAL ENQUIRIES

**TECHNICAL
& SOFTWARE
TELEPHONE
SUPPORT**

AVAILABLE
9AM-10PM

A FIELD BASED TEAM

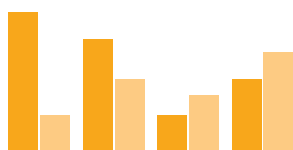


HOW DID YOU RATE THE PRESENTATION
AND ATTITUDE OF YOUR SERVICE ENGINEER ?



OPERATOR TRAINING
★ RATED 100% ★
GOOD OR EXCELLENT

LITTLE EXTRAS



**WE OFFER PRODUCT SAMPLE ANALYSIS
AND CUSTOM RECOMMENDATIONS**

IN DEPTH MACHINERY MAINTENANCE CLASSES AT
OUR TRAINING FACILITY IN MALVERN



**COMPREHENSIVE
SPARE PARTS
COVER**

